

Terry McAndrew

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Career Summary

- ✓ Comprehensive and progressively responsible experience in all aspects of quality management. Additional background acquired in process engineering, Lean Manufacturing, SPC, sales, estimating and cost analysis has enhanced career success.
 - ✓ In-depth exposure to key quality management accountabilities including audits, ISO accreditation, quality processes and procedures, continuous improvement, inspection and customer and vendor interface.
 - ✓ Excellent management skills with the ability to coordinate multifaceted activities within a work team environment.
 - ✓ Effective problem solver including a successful track record of developing cost effective and improved efficiency initiatives.
 - ✓ Strong interpersonal skills; resourceful, well organized and adept at meeting critical time deadlines.
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Professional Experience

FMC Technologies, Inc., Erie, PA

2006 - 2009

Quality Manager

- Conducted internal and vendor audits and facilitated external ISO 9001:2000 audit resulting in successful certification.
- Authored Global Quality Manual to comply with current ISO Nov. 08 Standard.
- Developed company wide "on-line" Quality procedures.
- Generated company wide computer automated workflow providing an ability to update quality procedures via Sharepoint.
- Increased thru put of Material Review Board (reduced "held" inventory).
- Changed vendor for outside calibration resulting in a \$30,000 savings.
- Created and managed a team to effectively administer and maintain the warranty program.
- Developed two (2) shop floor continuous improvement teams aiding thru put on key components resulting in reject reduction of \$25,000.

Erie Plating Company, Erie, PA

1976 - 2006

Quality Manager

1983 - 2006

- Led all strategic and daily quality management functions including supervising department employees.
- Directed NADCAP systems approval (National Aerospace and Defense Contractors Accreditation Program).
- Chaired an ISO 9001:2000/TS 16949 team resulting in successful accreditation.
- Responsible for developing new and efficient processes to meet customer requirements.
- Maintained specification library and calibration recall system.
- Performed in-house and supplier audits.
- Appointed Chairman of senior-level executive staff responsible for company-wide TQM implementation. In 1991, company received Erie's Highest Level of Quality Achievement Award.

Sales and Cost Analyst

1976 - 1983

- Reported directly to the President.
 - Developed computerized estimating system.
 - Established closed-loop manufacturing cost analysis.
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Education

Gannon University, Erie, PA
Bachelor of Science Degree
Major: Chemistry

Certification

- Certified Electro Finisher (completed extensive coursework in the science of metal finishing).
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Professional and Community Affiliations

- Member and Past President of American Electroplaters Society (AESF)
- Member of American Society of Quality (ASQ)
- Past member Board of Examiners for The Erie Excellence Community Award