

# John W. Church

•15926 Woodcote Drive

•Huntersville, NC

•704-875-2737

•[johnwchurch@email.com](mailto:johnwchurch@email.com)

Hands on professional with broad automotive manufacturing and quality experience combined with excellent technical skills, training and development, seeking to leverage these strengths into a senior quality position. Expertise demonstrated in ISO/QS-9000 Quality Systems, Manufacturing Systems, and Team Concepts.

## **Duff-Norton, Charlotte, North Carolina**

Quality Assurance Manager

*January 1999 to December 2008*

Managed the plant Quality System in accordance with the ISO 9001:2000 Standard. Managed the Repair Department that processed warranty returns and regular repairs for customers. Evaluated and conducted quality training as required throughout the organization. Company products are Mechanical Actuators, Rotary Unions and Electro Mechanical Jacks.

- Led Duff-Norton to ISO 9001 Year 2000 Certification, first in corporation.
- Implemented and taught Geometric Tolerancing and Dimensioning class to Engineering which greatly improved product drawings, tolerances and print understanding.
- Team Leader for four Lean Manufacturing Rapid Improvement Events that significantly reduced waste.
- Taught 8D Corrective Action and got everyone using CAR system that reduced product defects 10%.

## **B/E Aerospace, Winston-Salem, North Carolina**

Quality Assurance Engineer

*October, 1997 to January 1999*

Manage all Non-conforming Reports and Corrective Actions from the Litchfield, Ct. Plant. Served as coordinator for the Implementation of the ISO/AS-9001 Quality System.

- Lean Manufacturing Team Member that implemented the Boeing Accelerated Improvement Workshops on various projects resulting in waste reduction.
- Member of implementation team for J. D. Edwards software computer system.

## **AlliedSignal, Automotive, Truck Brake Systems, Charlotte, North Carolina**

Resident/Customer Quality Engineer

*January, 1996 August 1997*

Coordinated implementation of all Engineering changes to plant, manage customer quality issues and QS-9000 Quality System.

- Completed Malcolm Baldrige National Quality Award Examiners Class and Lead team to complete the Strategic Planning for Total Quality Maturity Path II Evaluation.
- Completed Corrective Actions to move the Charlotte Plant to a Preferred Supplier Class "A" for Volvo-GM.
- Nominated for Truck Brake System's most prestigious award The Linda Fehlman Award for individual achievement for World-Class performance and outstanding service.

ISO 9001/QS-9000 Project Coordinator

*October, 1992 to January, 1996*

Implemented the ISO 9000 and QS-9000 Quality Systems at the Charlotte Plant and assisted other locations in attaining their ISO/QS-9000 Certification.

- Led the Charlotte Plant to achieve first QS-9000 Quality System Certification in AlliedSignal.
- Trained 24 QS-9000 Internal Auditors for the Charlotte Plant and 20 for Acuna, Mexico Plant.
- Directed the implementation of ISO-9001 Quality System at the Charlotte Plant that was the first in the Automotive Sector's to achieve certification.
- Coach and member of the Lean Mean Machine Shop Team, which increased employee involvement beyond scope of responsibilities.

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## FMS Unit Coordinator

*August, 1988 to October, 1992*

Served as start up member of the New Generation Compressor Team that successfully implemented State-Of-The Art Flexible Manufacturing System.

- Served as member of start up team that implemented the New Generation compressor Machining and Assembly operation that consisted of sixteen million dollars Giddings and Lewis Flexible Manufacturing System (FMS).
- Developed the FMS team members into a High Committed Work Force that needed little supervision.

## Senior Manufacturing Engineer

*June, 1981 to August, 1988*

Acted as Liaison between Manufacturing, Assembly and Manufacturing Engineering implementing procedures, methods, and tooling that involved those departments.

- Converted Tool Crib card order system to a LAN with a Preventive Maintenance System.

## Education

Certified Quality Auditor, American Society for Quality 1998  
BSBA, Management Science Limestone College, Gaffney, S.C. 1982  
A. A. S. Mechanical Engineering Technology, CPCC, Charlotte, N.C. 1975

## Training

|                                 |   |
|---------------------------------|---|
| AIAG QS-9000 Course             | Just In Time                                    |
| Air Brake School                | Lean Manufacturing                              |
| BSI ISO 9000 Lead Auditor       | Malcolm Baldrige Quality Award Examiners Course |
| CE Mark                         | QS 9000 Auditor Instructor Training             |
| Dale Carnegie Leadership Course | Total Quality Management                        |
| Ford's 8D Problem Solving       | Total Quality Maturity Path                     |

## Skills

|                      |                             |
|----------------------|-----------------------------|
| Microsoft Windows XP | Microsoft Outlook 2000      |
| Excel 2000           | Windows Media Player        |
| Word 2000            | ABC Flowcharting 3.0        |
| Power Point 2000     | Microsoft Internet Explorer |

## Outside Activities

Dancing. My wife and I are shag dancers. We are members of the Charlotte Area Shaggers Hall Of Fame. We have taught shag classes on several cruises, various country clubs and private organizations throughout the United States.

Golf. Enjoy playing golf with my friends on Saturday and have a 15-stroke handicap.